

THE STATE OF NEW HAMPSHIRE

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EXECUTIVE DIRECTOR  
Debra A. Howland



PUBLIC UTILITIES COMMISSION

21 S. Fruit Street, Suite 10  
Concord, N.H. 03301-2429

TDD Access: Relay NH  
1-800-735-2964

Tel. (603) 271-2431

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Website:  
[www.puc.nh.gov](http://www.puc.nh.gov)

December 20, 2013

Carey Roesel  
Technologies Management, Inc.  
2600 Maitland Center Parkway, Suite 300  
Maitland, FL 32751

RE: DT 13-326: Registration of Wide Voice, LLC  
Competitive Local Exchange Carrier

Dear Mr. Roesel:

The application filed by Wide Voice, LLC (WideVoice) to provide CLEC service in New Hampshire has been approved, as the accompanying certificate attests. WideVoice's registration number is CL-12-001-13.

Your application requested that the Commission waive Puc 431.04, which requires a CLEC collecting advance billing or deposits to provide evidence of a surety bond sufficient to cover outstanding deposits. As you noted, this requirement is not supported under recently enacted revisions to state law. The Commission may waive a rule pursuant to Puc 201.05 if it finds the waiver serves the public interest and the waiver does not disrupt the orderly and efficient resolution of matters before the Commission. The Commission has determined that the applicable standards for a waiver are satisfied and that granting a waiver is consistent with the public good. Accordingly, the Commission has granted the requested waiver.

As WideVoice conducts business in New Hampshire, the Commission expects the company to comply with all administrative rules and provide the highest level of customer service. Under its current rules, the Commission requires yearly updates of the company's progress which you will provide by filing NH Puc Forms CLEC 1 through 5 and CLEC-40 by March 31<sup>st</sup> of each year. Upon attaining its first retail customer, WideVoice must file with the Telecommunications Division NH Puc Form CLEC-12, *Initiation of Operations*. All such CLEC forms are available at our web site: [www.puc.nh.gov](http://www.puc.nh.gov). The Commission also requires notification from WideVoice of address changes, and of restructuring, acquisitions, or other major events regarding provision of services as outlined in Commission rules.

Please be aware that the Commission is in the process of revising its telecommunications rules and the requirements described above are likely to change. For your reference, documents and schedules related to this rulemaking can be reviewed at this location: <http://www.puc.nh.gov/Regulatory/Docketbk/2012/12-036.html>.

Please refer to CL 12-001-13 in any future correspondence. If you or WideVoice have any questions, please do not hesitate to contact the Telecommunications Division at (603) 271-2431.

Sincerely,

A handwritten signature in black ink, appearing to read "Debra Howland".

Debra Howland  
Executive Director

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**AUTHORIZATION TO PROVIDE LOCAL EXCHANGE SERVICE**

Wide Voice, LLC

is authorized to provide local exchange service within the FairPoint Communications service territory  
within the State of New Hampshire.

A handwritten signature in black ink that reads "Debra A. Howland".

Debra A. Howland  
Executive Director

Date: December 19, 2013

Authorization Number: CL-12-001-13

This authorization is non-transferable  
Pursuant to NH Puc 451.01(g)